

COVID-19 Update and FAQs

Throughout this situation, Torrance Inn & Suites remained open providing essential accommodations responsibly for the safety of our guests and staff. While occupancy was greatly reduced, we took the opportunity to do some extra deep cleaning, develop new standards and perform preventive maintenance to provide a better guest experience.

Our Top Priority is safety and we monitor and continue to implement new measures for hygiene and cleanliness from sources such as the Centers for Disease Control, Brands, local health departments and American Hotel and Lodging Association to provide the best experience for you as you visit our hotel. We thank you for choosing Torrance Inn & Suites and look forward to welcoming you to our hotel with the warmth of hospitality.

HYGIENE AND CLEANLINESS

Extra housekeeping measures are in place for the safety of our guests and staff. Extra focus on high-traffic areas and on high-touch items in guest rooms is ongoing.

Reduced-Contact check-in, hand sanitizing stations and banners encouraging social distancing are examples, and we continue to monitor and add new recommendations. We are working through supply-chain channels to ensure further implementation is completed as quickly as possible.

NEW CANCELLATION GUIDELINES

We are offering our guests a relaxed 24-hour cancellation policy for reservations made directly with the hotel.

COMMUNITY COMMITMENT

We never closed and welcomed medical and other first responders and essential travelers with a safe place to stay. Our hotels provided community services including hosting Red Cross Blood Drives, donating supplies to Community Service and Medical Organizations and highly discounted rates for Healthcare Workers.

Our hotels continue to provide special rates to Healthcare Workers to thank them for their heroic efforts to flatten the curve of COVID19 in California.

Frequently Asked Questions FAQs:

1. Is the Pool Open?

Yes, our Pool is open with guidelines for social distancing as recommended. This may change based on City, County or State Orders.

2. Is Redondo Beach Open?

Los Angeles County Beaches, including Torrance Beach and Redondo Beach, are currently open and available for walking, swimming and other recreation as well as sunbathing. Local, State or National orders are subject to change and may affect our local beaches.

3. Do I have to wear a mask?

Los Angeles County's public order requires a face covering for all persons aged two and above when in business areas (such as our lobby) or within six feet of another person from a different household.

4. Are Restaurants Open near the hotel?

Most Restaurants in Torrance are open for Outdoor Dining and Take-Out. Our Front Desk Team can help recommend favorites in the area.

All of our Guest Rooms feature a fridge, microwave and coffee maker for convenience. Some Suites feature kitchenettes, ideal for those who need longer stays.

5. What Safety Measures is Torrance Inn & Suites Doing?

You will see some when you enter the front door with plexiglass partition at the Front Desk and new Contact-less Check-In with our Staff wearing Masks. Hand sanitizer is available in the Lobby as well. In the Guest Rooms, collateral has been removed and all high-touch areas have been sanitized before your stay. A check list of items is featured for your reference.